## Quality/Environmental Policy<sup>1</sup>

- Hoshizaki America's top management is committed to an effective Quality and Environmental management system.
- Hoshizaki America <u>is committed</u> to providing the most reliable and efficient commercial food service equipment for our customers.
- Hoshizaki America is committed <u>to customer satisfaction</u> by providing quality products and design innovation.
- Hoshizaki America is committed to the <u>continual improvement</u> of our quality and environmental management systems. (QMS and EMS). This <u>includes the protection of the</u> <u>environment</u>, prevention of pollution and our impact on climate change. As part of this commitment, HA shall establish and review objectives that are measurable and supportive of the organization's purpose.
- Hoshizaki America is committed to <u>satisfying applicable requirements</u>, both <u>internal and</u> <u>external</u>.



