



# HOSHIZAKI AMERICA, INC. SERVICE BULLETIN

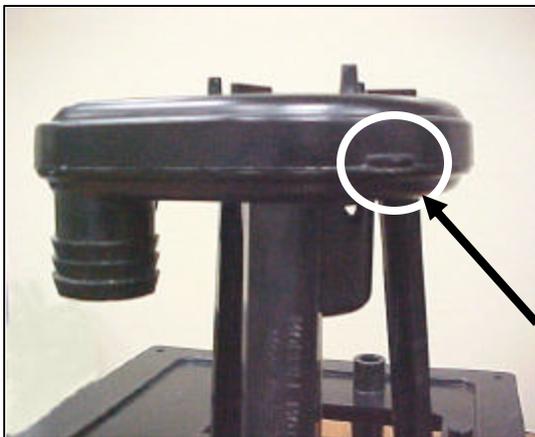
**SB03-0001**

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## **Subject: THE KML PUMP MOTOR IMPELLER ACCESS**

We are seeing a large number of KML warranty replacement pumps being returned as “locked up”. Upon further investigation it has been discovered that many times the impeller has simply been jammed with some sort of foreign object. Although the impeller end of this pump is enclosed it can be accessed by inserting a flat blade screwdriver into the slot along the side of the pump housing (Fig. 1) and carefully prying the lower cover away from the main housing. (Fig. 2) At this point you will have access to the impeller area and any debris can be removed. In the future if you are troubleshooting any KML with symptoms of low water flow, overheating pump, locked up, pumps with high amperage or not pumping, etc. please check this situation before replacing the pump.



(Fig 1)



(Fig 2)