HOSHIZAKI AMERICA, INC.
SERVICE BULLETIN

Subject: HR24A AUDIBLE ALARMS

Starting with serial number 100138684 and service parts control board part number 453580506, the control board incorporates a new 1 beep alarm that sounds as follows.

Alarm Type	Error Code	Cause
High Temperature	1 beep alarm starts and "AH" and red alarm icon ⚠ alternate with cabinet temperature	The temperature has been 10°F above setpoint for more than 1 hour. (After cabinet temperature has been reached once) Note: On initial Startup, the temperature must be 10°F above setpoint for more than 2 hours
Low Temperature	1 beep alarm starts and "AL" and red alarm icon ⚠ alternate with cabinet temperature	The temperature has been 10°F below setpoint for more than 1 hour
Door Open	1 beep alarm starts and "ʟd" and red alarm icon ⚠ alternate with cabinet temperature	Door has been open for longer than 10 minutes

To silence the alarm: Press the "-" or "+" button on the display.
For "ʟd" (door) alarm, alarm signal resets once the door is closed or press the "-" or "+" button on the display.

For "AH" and "AL" alarms, after silencing the alarm, the red alarm icon ⚠, "AH" or "AL" continues to alternate with cabinet temperature. Manual reset is required. To manually reset follow the instructions below.

Once setpoint is achieved:
1) Press the "-" button for 3 sec. to enter the alarm menu. "EnS" is displayed.
2) Press the "-" or "+" button twice. After pressing the "-" or "+" button the first time, "LS" is displayed. After pressing the "-" or "+" button the second time, "rLS" is displayed.
3) Once "rLS" is displayed, press the "P" button.
4) Using the "-" or "+" button, set the display to "149."
5) Press the "P" button. The display flashes "----" for 4 sec. The alarm and display module are now deleted and clear. The control board returns to normal operation.

Note: If setpoint has not been achieved when this procedure is done, repeat above procedures once setpoint is achieved.

If you have any questions please contact Technical Support at Techsupport@hoshizaki.com or 1-800-233-1940.