



HOSHIZAKI AMERICA, INC.

SERVICE BULLETIN

SB21-0005R1

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Subject: Mechanical bin control deviation (Mid KM Series)

Due to ongoing supply chain issues, it has been necessary to produce certain October 2021 lots of the KM- 350M_J, KM-520M_J and KM-660M_J using a mechanical bin control instead of the standard ultra-sonic bin control.

Changes include adding the mechanical bin control 2A8598G02 along with associated mounting components and the elimination of the 4A6148G01 Ultrasonic bin control and 4A6838-01 sensor board. This change is temporary, and the ultrasonic bin control will return when the supply chain issues are resolved.

Please see the list below for serial numbers that were affected by this change.

Model	Serial Range
KM-350MAJ	L19077K-L19236K
KM-520MAJ	L02233K-L02411K
KM-660MAJ	L05262K-L05441K
KM-660MWJ	L00674K-L00693K

Beginning in mid-October 2021 all KM_350M_J, KM_520M_J and KM-660M_J series units will be manufactured with control board part number 2A9678-01 (K+ Board) and the ultra-sonic bin control sensor.

If you have question concerning this Service Bulletin, please contact the Technical Support department Technical Support department techsupport@hoshizaki.com or 1-800-233-1940.