



# HOSHIZAKI AMERICA, INC.

## SERVICE BULLETIN

SB22-0005R1

Issued: August 22 2022

Revised June 14, 2023

Page 1 of 2

**Subject: “S” Suffix Evaporator Kits**

**Update: The original shortage that prompted the development of the “S” suffix evaporator kits has subsided. These kits will soon be phased out.**

**Original Service Bulletin:** Due to material shortages and supply chain issues Hoshizaki has created additional evaporator service kits. These new service kits use components that are more readily available and will allow us to increase production of evaporators used for service.

When replacing an existing evaporator with one of the new “S” suffix kits, it will be necessary to turn DIP switches number 1 & 2 to the “**ON**” position. All other DIP switches should be set in their normal position. Please reference the individual models service manuals for correct DIP switch settings

In most cases ice production and unit efficiency will be affected by approximately 8% after installing these evaporators and moving DIP switches 1 and 2 to the “**ON**” position.

Original kit number	“S” suffix kit number	Models
SP-5358 (4 Evap set)	SP-5358S (4 Evap set)	KM-901M_J KM-1100M_H/M_J
SP-5360  (2 Evap set)	SP-5360S  (2 Evap set)	KM-340M_H/M_J KM-515M_H/M_J KM-650M_J
SP-5361  (4 Evap Set)	SP-5361S  (4 Evap Set)	KM-1340M_H/M_J/3 KM-1601M_H/M_J/3
SP-5371  <b>*Note: (This is a 3 evaporator bank fits either left or right side)</b>	SP-5645S  (6 Evap set includes left and right)	KM-1900S_J3 KM-2200S_J3 KM-2600S_J3 KMH-2100S_J3
SP-5425  (2 Evap set)	SP-5425S  (2 Evap set)	KM-350M_J KM-520M_J KM-660M_J
SP-5430 (Left side) SP-5431 (Right side)  <b>*Note: These are 3 evaporator banks. Order appropriate side</b>	SP-5644S  (6 Evap set includes left and right)	KM-1301S_J KM-1601SJ

If you have question concerning this Service Bulletin, please contact the Technical Support department [techsupport@hoshizaki.com](mailto:techsupport@hoshizaki.com) or 1-800-233-1940.