



HOSHIZAKI AMERICA, INC.

SERVICE BULLETIN

SB24-0006

April 5, 2024

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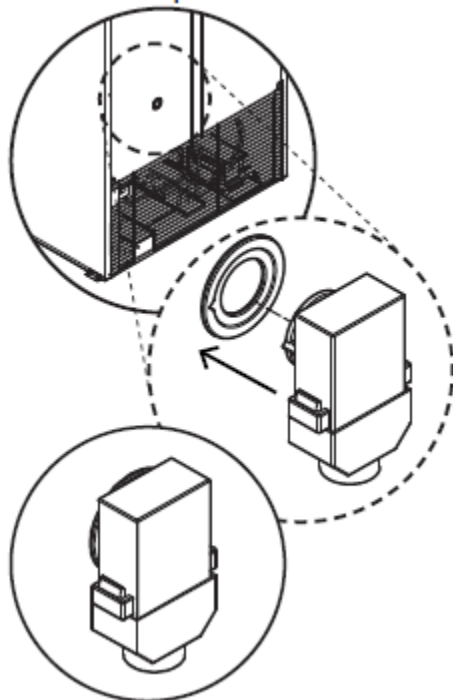
Subject: Economy series upright pressure relief valve installation

During the installation of the Economy series uprights (ER1A-FS, ER2A-FS EF1A-FS, EF2A-FS) the Pressure Relief Valve (PRV) must be installed. This part is currently located in the accessory bag along with the installation manual. It is critical that this component be installed at start up to avoid performance and operational issues.

See the instructions below for proper installation instructions. Proper orientation of the PRV is necessary to ensure reliable operation. Failure to properly orient the PRV may result in freeze ups. The valve opening should face down.

Pressure Relief Valve Installation

1. Locate the pressure relief valve inside your appliance.



2. Locate the hole in the back of your appliance.

3. Align the pressure relief valve with the hole, using the marking as a guide.

4. Push the pressure relief valve until you hear a click. This means the valve was correctly fixed into place.

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Recently we have seen several instances where the PRV was not installed at start up and this lead to service issues and service calls. In an effort to reduce these installation related issues, future production of the Economy series will have the PRV attached to the power cord. Additional colored labels will also be added to highlight the requirement for the PRV installation.

If you have any questions concerning this change, please contact the Technical Support Department at tech-support@hoshizaki.com or 1-800-233-1940.