



HOSHIZAKI AMERICA, INC.

SERVICE BULLETIN

SB24-0008

May 24, 2024

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Subject: KM stackable series drain hose change

Drain hose, part number 324757-01 has been changed on all stackable series units.

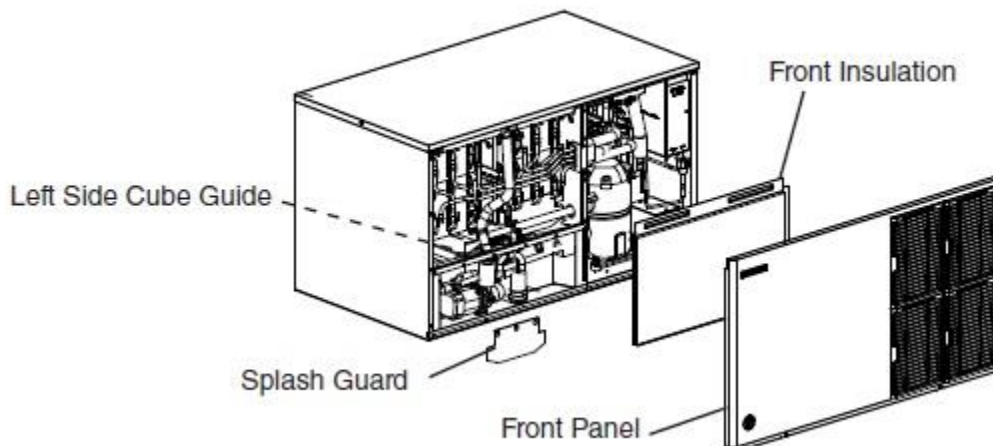
This change started in September or October of 2023 depending on model number. See table below starting serial numbers break.

Model	New hose number	Starting serial number
KM-1301S_ KM-1601S_J(Z)/3	325867-02	N3 _ _ _ _K
KM-1900S _J(Z)/3	325867-01	N1 _ _ _ _K
KM-2200_KM-2600S_J(Z)/3	325867-01	N1 _ _ _ _J

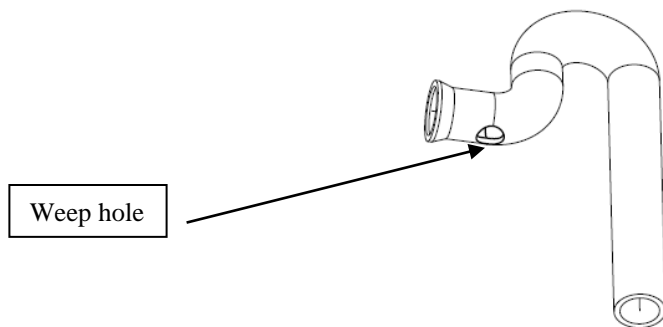
During early production, some units were produced with the incorrect hose in place. This hose may affect some of the self-cleaning features of the ice maker.

To confirm the correct hose is installed, gain access to the reservoir by removing the front panel, front insulation and sliding the left cube guide to the right.

The drain hose is located under the left cube guide inside the reservoir.



The incorrect hose can be identified by the “weep” hole on the bottom of the hose. The correct hose has **NO** hole.



If you find your unit has the incorrect hose please order hose kit SP-5728 from your authorized Hoshizaki distributor.

If you have any questions concerning this change, please contact the Technical Support Department at tech-support@hoshizaki.com or 1-800-233-1940.