



HOSHIZAKI AMERICA, INC.

SERVICE BULLETIN

SB25-0009

July 22, 2025

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Subject: Center tap transformer for 115 VAC components

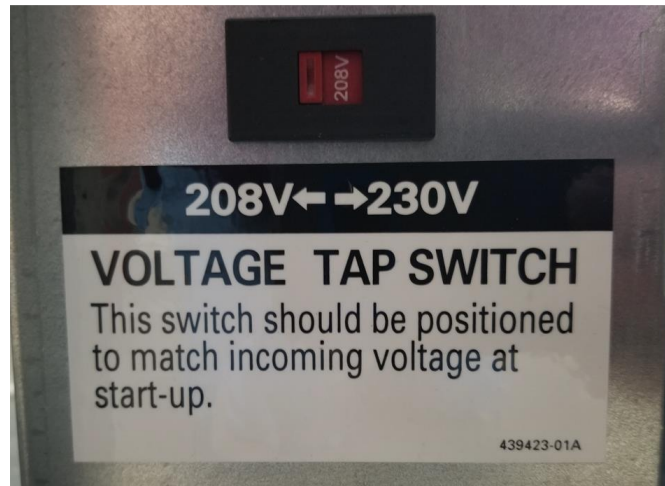
(This service bulletin replaces SB91-0005, SB94-0009, SB03-0008, SB23-0002)

Hoshizaki uses 115VAC components in all our ice makers. Therefore, some of our models require a dedicated neutral wire to be provided in the incoming power supply.

However, all three phase models and some single-phase models incorporate a center tap transformer inside the unit which allows them to be installed without the need for a dedicated neutral. See list below for the single-phase units that have this center tap transformer included. Hoshizaki uses 115VAC components in all our ice makers.

Therefore, some of our models require a dedicated neutral wire to be provided in the incoming power supply. Additional information can be found on SB13-0015R6.

MODEL	SERIAL NUMBER	PHASE
KMD-860MAJ	All	Single
KMD-860MRJZ	All	Single
KMD-860MWJ	All	Single
KM-901MWJ	All	Single
KM-901MAJ	All	Single
KM-901MRJZ	All	Single
KM-1100MRJZ	All	Single
KM-1100MWJ	All	Single
KM-1100MAJ	All	Single
KM-1301SWJ	All	Single
KM-1301SRJZ	All	Single
KM-1301SAJ	All	Single



When installing a unit that includes a center tap transformer, it is important that the voltage tap switch be moved to the correct voltage based on the voltage being supplied to the unit, either 208 or 230.

Please ensure that all servicing procedures adhere strictly to these guidelines to maintain compliance and ensure the safety and reliability of Hoshizaki products.

If you have any questions, please contact Hoshizaki Technical Support at 1-800-233-1940, or at email: tech-support@hoshizaki.com