



HOSHIZAKI AMERICA, INC.

SERVICE BULLETIN

SB25-0012

Nov. 5, 2025

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Subject: Product Model Nomenclature Update

The purpose of this service bulletin is to provide the updated product model nomenclature:

“D” Model Consolidation for Mid-KM/F ice machines

Next Generation KM Changes(“L” Models):

- All 22” and 30” will be 24” deep
- Aligning the nomenclature for the rest of the products

Series with no series identification changes:

- AM / C Models
- DCM
- IM
- KMH / KMS: Serenity Crescent Ice Machine
- FS: Serenity Flaker Ice Machine

Example:

KM - 6 22 M A K Z 2 -

KM

Series Identification: Ice Type

AM: "Top Hat"
C: Cubelet
KM/H/S: Crescent
F/S: Flaker
DCM: Cubelet Ice Dispenser
IM: Specialty Cube/Sphere

6

24Hr. Ice Production Capacity

Ice production Capacity:
(# X 100)
Highest ice production in the family
with 70°F air and 50°F water

22

Product Width

Product Width: (Ice Machine Heads Only):
Last two digits are the product width :
22", 30", 36", 44", 48"
Updates for KM/F/IM
EX. KM-350 => KM-322
F-1501 => F-1530
IM-500 => IM-544

M

Configuration

M: Modular
B: Undercounter/Built in Bin
S: Stackable

A

Condenser Style

A: Air Cooled
W: Water cooled
R: Remote Air
L: Low Side / Serenity Series

K

Series Modifier

K: Refrigerant Change
L: Next Gen KM Updates

Z

Line set Connection

Remote Style Only:
Z: Brazed Connection
“Blank”: OS Connection

2

,Electrical Source

No Number: 115v / 60Hz/1Ph
2: 208v-230v / 60Hz /1Ph
3: 208v-230v / 60Hz /3Ph
4: 220v-240v / 50Hz /1Ph

“X”

Options

L: Latin America

Please ensure that all servicing procedures adhere strictly to these guidelines to maintain compliance and ensure the safety and reliability of Hoshizaki products.

If you have any questions, please contact Hoshizaki Technical Support at 1-800-233-1940, or at email: tech-support@hoshizaki.com