



# HOSHIZAKI AMERICA, INC

## SERVICE BULLETIN

SB25-0014R1

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### **Subject: Discontinuation of Control Board 2A1410-02 and Reinstatement of 2A1410-01**

#### **Summary**

A component used in the manufacture of control board **2A1410-02** has been discontinued by the vendor. As a result, **2A1410-02 will become NLA** when current inventory is exhausted.

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#### **Details**

The discontinued component is the **slide switch** located between **relay X3** and **relay X4**. This slide switch provided backward compatibility for units originally manufactured with the **“C” board** and **Alpine control board** (production years **1990–1998**).

Once **2A1410-02** inventory is depleted, **replacement control boards will no longer be available for units originally manufactured with the “C” control board**.

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#### **Parts Status / Transition**

- **2A1410-02:** Will be designated **NLA (No Longer Available)** upon depletion of existing inventory.
- **2A1410-01:** Will be **reinstated** for use in models originally built with the **Alpine** and **“E” boards**.
- **Transition Timing:** This change will occur as **2A1410-02 inventory is depleted**.

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#### **Note:**

There have been limited reports of **2A1410-02** boards shipped **without the slide switch**. If you receive one of these boards, it may be **stocked under part number 2A1410-01**

Please ensure that all servicing procedures adhere strictly to these guidelines to maintain compliance and ensure the safety and reliability of Hoshizaki products.

If you have any questions, please contact Hoshizaki Technical Support at: 1-800-233-1940, or at email: [tech-support@hoshizaki.com](mailto:tech-support@hoshizaki.com)