



HOSHIZAKI AMERICA, INC

SERVICE BULLETIN

SB26-0001

January 2, 2026

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Subject: Glass door Merchandiser glass pane substitution

As existing inventory is depleted, **individual glass pane assemblies will no longer be offered for RM and FM series glass door merchandisers.**

To ensure proper fit, performance, and reliability, **complete door assemblies will continue to be available** and should be used when glass replacement is needed.

Please refer to the **parts list for your specific model** to identify the correct door assembly to order.

Please ensure that all servicing procedures adhere strictly to these guidelines to maintain compliance and ensure the safety and reliability of Hoshizaki products.

If you have any questions, please contact Hoshizaki Technical Support at:
1-800-233-1940, or at email: tech-support@hoshizaki.com