



HOSHIZAKI AMERICA, INC

SERVICE BULLETIN

SB26-0005

June 11, 2026

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Subject: Flaker lower housing material change

The lower housing material used on Flaker and DCM products is changing from brass to stainless steel.

The new stainless-steel housings are backward compatible with the previous brass versions and will not affect unit operation or performance.

At this time part number 383613G01 will be the first to sub. This bulletin will be updated as future subs become available.

Current Brass Housing	Sub to	New Stainless-Steel housing
383613G01		399797G01

If you have any questions concerning this change, please contact the Technical Support Department at tech-support@hoshizaki.com or 1-800-233-1940.