



HOSHIZAKI AMERICA, INC.

SERVICE BULLETIN

SB99-0010

June 29, 1999

Subject: Return of components with refrigerant leaks.

One of the functions of the Hoshizaki Quality Control Department is to inspect components that fail in the field. This is done to spot potential faults that can be improved on the vendor end or in the manufacturing process. A leaking component could be caused by a bad solder joint on the assembly line, poor quality materials, or poor manufacturing of the part. To determine this, Quality Control center cuts the component and inspects the leaking area thoroughly.

In order to inspect the leaking area, the part should be cut out instead of being sweat out. **This will apply to any component that has to be removed and replaced to repair a unit.** For future repairs of this nature, please cut the component out about an inch away from the solder joints and sweat in the new component using good solder practices. These parts should then be returned through the normal warranty-parts return policy.

Note: Remember to use a heat sink on any component that might be damaged by heat.