



# HOSHIZAKI

## Instruction Manual

Ice Dispenser

Models

DB-I30H

DBW-I30H

DB-200H

DBW-200H



[hoshizakiamerica.com](http://hoshizakiamerica.com)

Issued: 10-24-2025  
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**⚠ WARNING**

Only qualified service technicians should install and service the appliance. To obtain the name and phone number of your local Hoshizaki Certified Service Representative, visit [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com). No installation, operation, or maintenance should be undertaken until the technician has thoroughly read this Instruction Manual. No service should be undertaken until the technician has thoroughly read the service manual available at [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com). Likewise, the owner/manager should not proceed to operate the appliance until the installer has instructed them on its proper operation. Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage and may result in costly water damage. Proper installation is the responsibility of the installer. Product failure or property damage due to improper installation is not covered under warranty.

Hoshizaki provides this manual primarily to assist qualified service technicians in the installation, maintenance, and service of the appliance.

Should the reader have any questions or concerns which have not been satisfactorily addressed, please call, send an e-mail message, or write to the Hoshizaki Technical Support Department for assistance.

Phone: 1-800-233-1940; (770) 487-2331

E-mail: [tech-support@hoshizaki.com](mailto:tech-support@hoshizaki.com)

**HOSHIZAKI AMERICA, INC.**

618 Highway 74 South  
Peachtree City, GA 30269  
Attn: Hoshizaki Technical Support Department

**NOTE:** To expedite assistance, all correspondence/communication **MUST** include the following information:

- Model Number \_\_\_\_\_
- Serial Number \_\_\_\_\_
- Complete and detailed explanation of the problem.

## **IMPORTANT**

This manual should be read carefully before the appliance is installed and operated. Read the warnings and guidelines contained in this manual carefully as they provide essential information for the continued safe use and maintenance of the appliance. Retain this manual for any further reference that may be necessary

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## Important Safety Information

Throughout this manual, notices appear to highlight attention to situations that can result in death, serious injury, and damage to the appliance or property.

|                  |  |
|------------------|--|
| <b>⚠ WARNING</b> | Indicates a hazardous situation that, if not avoided, could result in death or serious injury.   |
| <b>NOTICE</b>    | Indicates a situation that, if not avoided, could result in damage to the appliance or property. |
| <b>IMPORTANT</b> | Indicates important information about the use and care of the appliance.                         |

### **⚠ WARNING**

The appliance should be destined only to the use for which it has been expressly conceived. Any other use should be considered improper and therefore dangerous. The manufacturer cannot be held responsible for injury or damage resulting from improper, incorrect and unreasonable use. Failure to install, operate and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life and warranty coverage, and may result in costly water damage.

**To reduce the risk of death, electric shock, serious injury, or fire, follow basic precautions including the following:**

- Only qualified service technicians should install and service the appliance.
- The appliance must be installed in accordance with applicable national, state, and local codes and regulations.
- Electrical connection must be hard-wired and must meet national, state, and local electrical code requirements. Failure to meet these code requirements could result in death, electric shock, serious injury, fire, or damage.
- The appliance requires an independent power supply of proper capacity. See the nameplate for electrical specifications. Failure to use an independent power supply of proper capacity can result in a tripped breaker, blown fuse, damage to existing wiring, or component failure. This could lead to heat generation or fire.
- This ice dispenser is designed and intended to be used with an appropriate Hoshizaki modular crescent cuber icemaker, including models utilizing R-290 refrigerant. The use of this ice dispenser in combination with any icemaker other than a Hoshizaki modular crescent cuber icemaker cannot be recommended.
- **THE APPLIANCE MUST BE GROUNDED.** Failure to properly ground the appliance could result in death or serious injury.
- Turn off the power supply before servicing. Lockout/Tagout to prevent the power supply from being turned back on inadvertently.
- Appliance is heavy. Use care when lifting or positioning. Work in pairs when needed to prevent injury or damage.
- Do not make any alterations to the appliance. Alterations could result in electric shock, injury, fire, or damage to the appliance.

### **⚠ WARNING, continued**

- The appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not splash, pour, or spray water directly onto or into the appliance. This might cause short circuit, electric shock, corrosion, or failure.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not climb, stand, or hang on the appliance or allow children or animals to do so. Serious injury could occur or the appliance could be damaged.
- Do not use combustible spray or place volatile or flammable substances in or near the appliance. They might catch fire.
- Keep the area around the appliance clean. Dirt, dust, or insects in the appliance could cause harm to individuals or damage to the appliance.

### **NOTICE**

- Follow the inlet water connection, drain line connection, and maintenance instructions carefully to reduce the risk of costly water damage.
- In areas where water damage is a concern, install in a contained area with a floor drain.
- Install the appliance in a location that stays above freezing. Normal operating ambient temperature must be between 45°F to 100°F (7°C to 38°C).
- Level the ice dispenser prior to installing the icemaker. After icemaker installation, confirm the icemaker is level. An out-of-level icemaker could result in improper operation, poor performance, water leaks, and/or damage to the icemaker.
- Do not leave the appliance on during extended periods of non-use, extended absence, or in sub-freezing temperatures. To properly prepare the appliance for these occasions, follow the instructions in "V. Preparing the Appliance for Periods of Non-Use."
- If water collects in the bin and will not drain, turn off the appliance and close the water supply line shut-off valve. Call for service.
- The ice dispenser is for ice use only. Do not store anything else in the ice dispenser.
- Protect the floor when moving the appliance to prevent damage to the floor.

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## I. Specifications

### A. Electrical Data

The nameplate provides electrical data. The nameplate is located on the rear panel. For certification marks, see the nameplate.

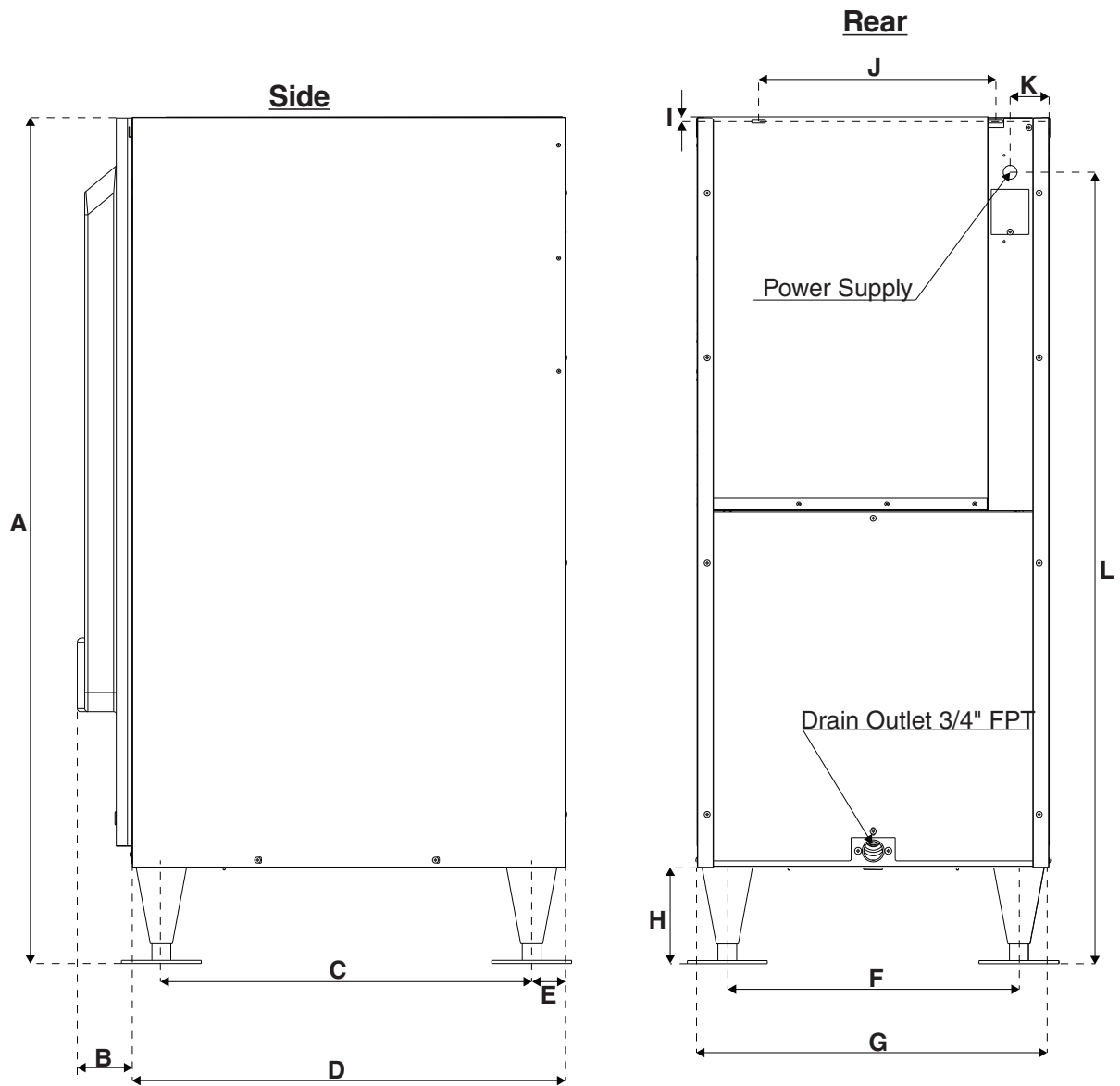
We reserve the right to make changes in specifications and design without prior notice.

| <b>Model Number</b>                   | <b>DB-130H</b> | <b>DBW-130H</b> | <b>DB-200H</b> | <b>DBW-200H</b> |
|---------------------------------------|----------------|-----------------|----------------|-----------------|
| AC Supply Voltage                     | 115/60/1       | 115/60/1        | 115/60/1       | 115/60/1        |
| Amperes                               | 1.4 AMPS       | 1.4 AMPS        | 1.4 AMPS       | 1.4 AMPS        |
| Maximum Fuse Size                     | 15 AMPS        | 15 AMPS         | 15 AMPS        | 15 AMPS         |
| Max. HACR Breaker<br>(USA Only)       | 15 AMPS        | 15 AMPS         | 15 AMPS        | 15 AMPS         |
| Max. Circuit Breaker<br>(Canada Only) | 15 AMPS        | 15 AMPS         | 15 AMPS        | 15 AMPS         |
| Minimum Circuit<br>Ampacity           | 15 AMPS        | 15 AMPS         | 15 AMPS        | 15 AMPS         |

## B. Dimensions/Connections

### 1a. DB-130H

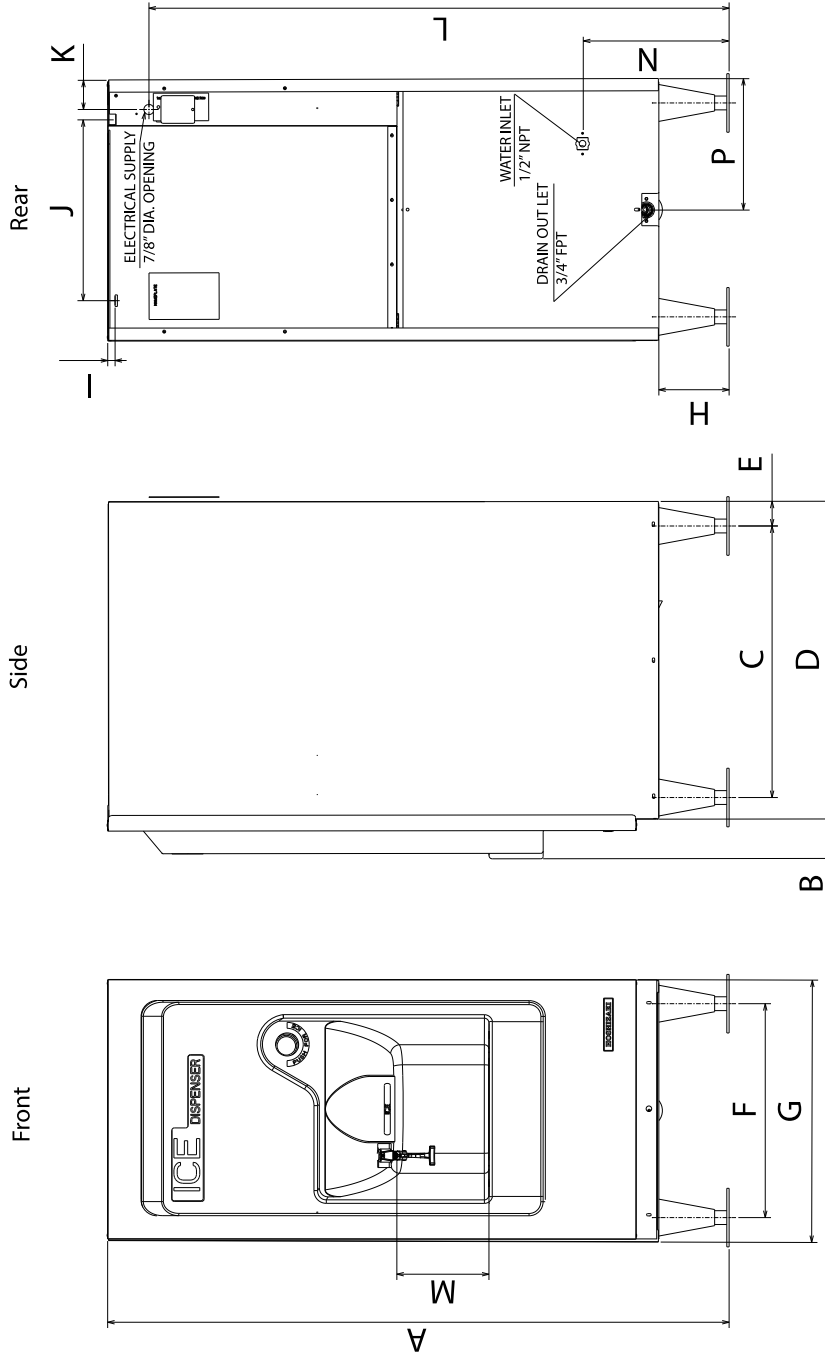
Units: mm (in.)



| DB-130H |               |
|---------|---------------|
| A       | 1346 (53)     |
| B       | 73 (2-7/8)    |
| C       | 589 (23-1/4)  |
| D       | 684 (26-7/8)  |
| E       | 48 (1-7/8)    |
| F       | 457 (18)      |
| G       | 558 (22)      |
| H       | 155 (6-1/8)   |
| I       | 13 (1/2)      |
| J       | 395 (15-1/2)  |
| K       | 61 (2-3/8)    |
| L       | 1260 (49-5/8) |

1b. DBW-130H

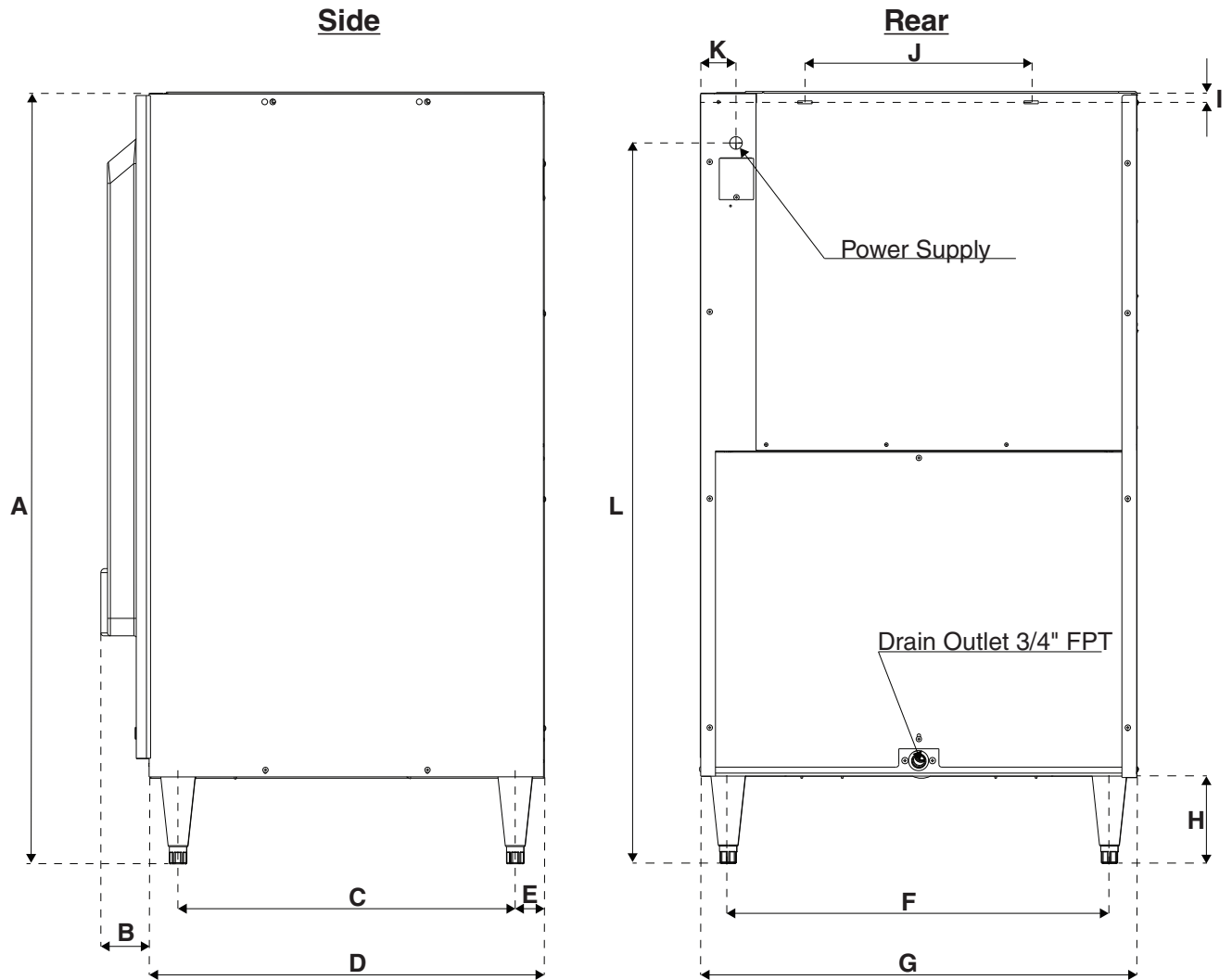
Units: mm (in.)



| DBW-130H |               |
|----------|---------------|
| A        | 1348 (53 1/8) |
| B        | 86 (3 3/8)    |
| C        | 589 (23 1/4)  |
| D        | 689 (27 1/8)  |
| E        | 53 (2 1/8)    |
| F        | 464 (18 1/4)  |
| G        | 568 (22 3/8)  |
| H        | 152 (6)       |
| I        | 16 (5/8)      |
| J        | 392 (15 3/8)  |
| K        | 63 (2 1/2)    |
| L        | 1258 (49 1/2) |
| M        | 200 (8)       |
| N        | 200 (7 7/8)   |
| P        | 166 (6 1/2)   |

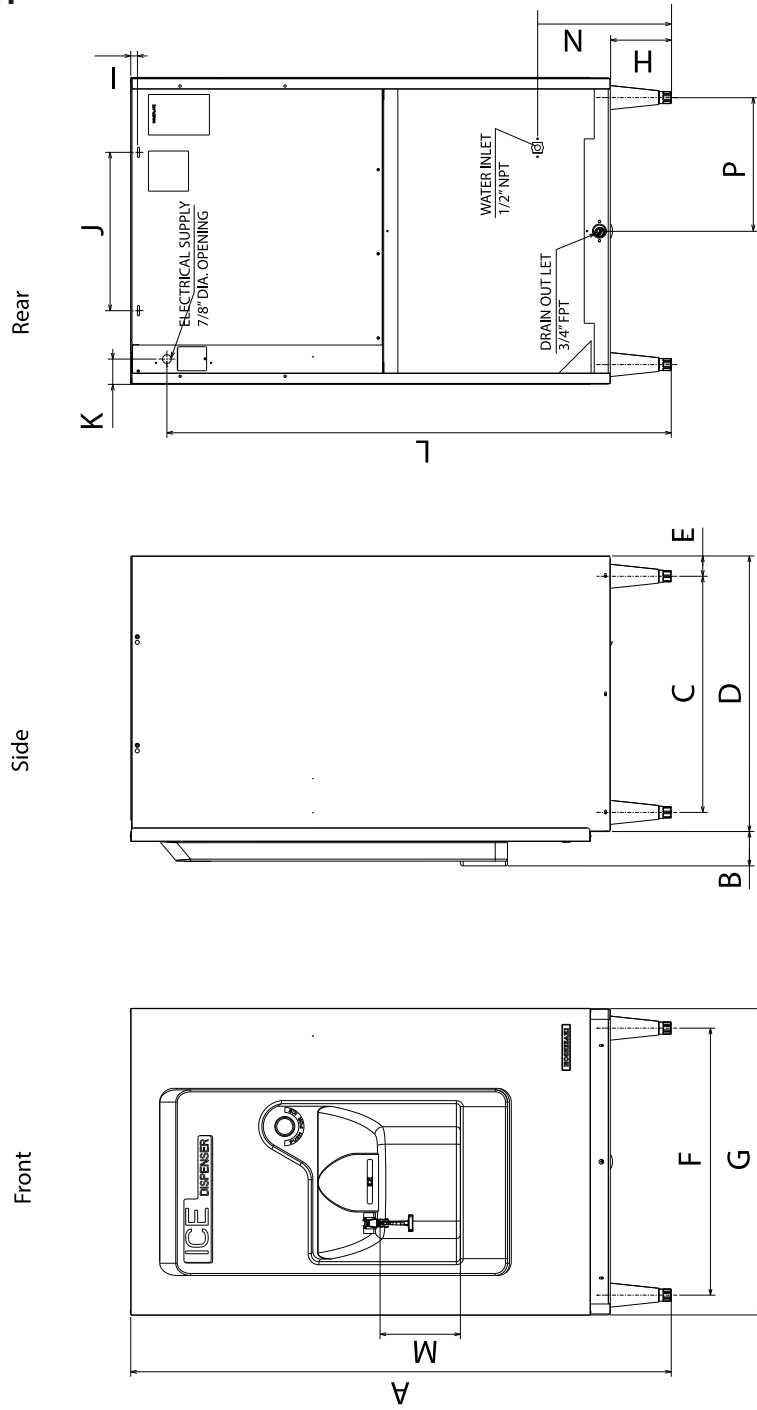
2a. DB-200H

Units: mm (in.)



| DB-200H  |               |
|----------|---------------|
| <b>A</b> | 1346 (53)     |
| <b>B</b> | 73 (2-7/8)    |
| <b>C</b> | 589 (23-1/4)  |
| <b>D</b> | 684 (26-7/8)  |
| <b>E</b> | 48 (1-7/8)    |
| <b>F</b> | 666 (26-1/4)  |
| <b>G</b> | 762 (30)      |
| <b>H</b> | 152 (6)       |
| <b>I</b> | 13 (1/2)      |
| <b>J</b> | 395 (15-1/2)  |
| <b>K</b> | 61 (2-3/8)    |
| <b>L</b> | 1260 (49-5/8) |

2b. DBW-200H



Units: mm (in.)

| DBW-200H |               |
|----------|---------------|
| A        | 1348 (53 1/8) |
| B        | 86 (3 3/8)    |
| C        | 589 (23 1/4)  |
| D        | 687 (27 1/8)  |
| E        | 51 (2)        |
| F        | 666 (26 1/4)  |
| G        | 762 (30)      |
| H        | 152 (6)       |
| I        | 17 (5/8)      |
| J        | 395 (15 1/2)  |
| K        | 63 (2 1/2)    |
| L        | 1258 (49 1/2) |
| M        | 200 (8)       |
| N        | 181 (7 1/8)   |
| P        | 382 (15)      |

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## II. Installation Instructions

### WARNING

- The appliance must be installed in accordance with applicable national, state, and local codes and regulations.
- Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage and may result in costly water damage.
- **CHOKING HAZARD:** Ensure that all components, fasteners, and thumbscrews are securely in place after installation. Verify that none have fallen into the ice dispenser.

### A. Location

#### NOTICE

- The appliance is not intended for outdoor use. Normal operating ambient temperature must be between 45°F to 100°F (7°C to 38°C). Operation of the ice dispenser for extended periods outside of this temperature range may affect ice dispenser performance.
  - The appliance will not work at sub-freezing temperatures. To prevent damage to the water supply line, drain the appliance if the air temperature is going to go below 32°F (0°C). See "V. Preparing the Appliance for Periods of Non-Use."
- The appliance should not be located next to ovens, grills, or other high heat producing equipment.
  - Allow 6" (15 cm) clearance at rear, sides, and top for proper air circulation and ease of maintenance and/or service should they be required. Ensure that the icemaker's clearance requirements are met. Note that more space may be needed on the left side of the DB-130H and DBW-130H and on the right side of the DB-200H and DBW-200H for service of the drive system.
  - The location should provide a firm and level foundation for the equipment.
  - Always avoid a site where dripping is not allowed.

## B. Checks Before Installation

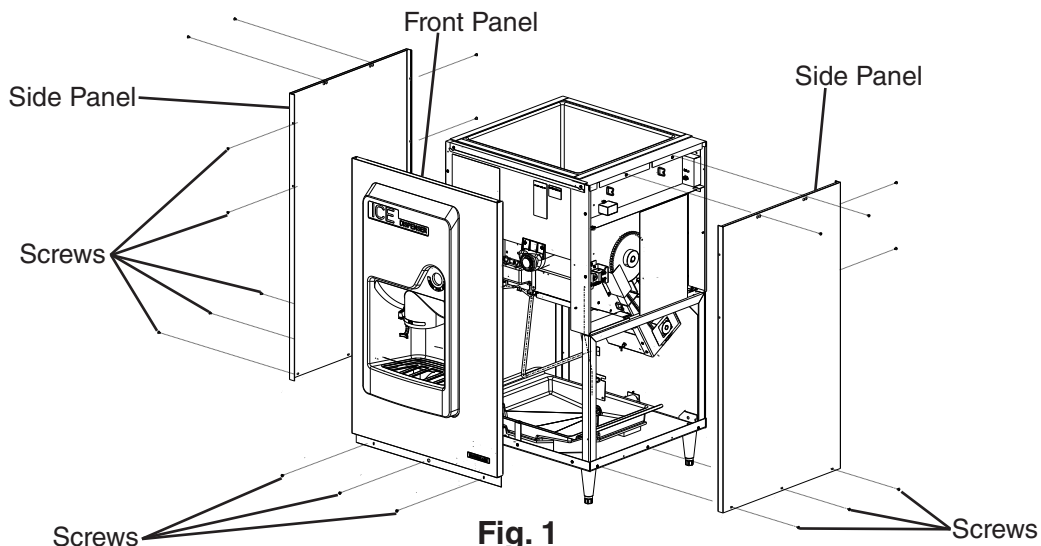
### NOTICE

- The DB-130H, DB-200H, DBW-130H, and DBW-200H ice dispenser is designed and intended to be used with an appropriate Hoshizaki modular crescent cuber icemaker, including models utilizing R-290 refrigerant.
- The DB-130H and DBW-130H ice dispensers are designed for use with a 22" Hoshizaki modular crescent cuber icemaker and the DB-200H and DBW-200H ice dispensers are designed for use with a 22" or 30" Hoshizaki modular crescent cuber icemaker. The use of this ice dispenser in combination with any icemaker other than a Hoshizaki modular crescent cuber icemaker cannot be recommended.

- Visually inspect the exterior of the shipping container and immediately report any damage to the carrier. Upon opening the container, any concealed damage should also be immediately reported to the carrier.
- Remove the shipping carton, tape, and packing material. If any are left in the appliance, it will not work properly.
- See the nameplate on the rear panel, and check that your voltage supplied corresponds with the voltage specified on the nameplate.
- Remove the front panel to prevent damage when installing the appliance. Remove the left and right side panels. See "II.C. How to Remove Panels."
- Remove the package containing the accessories.
- Remove the protective plastic film from the panels. If the ice dispenser is exposed to the sun or to heat, remove the film after the ice dispenser cools.

## C. How to Remove Panels

- Front Panel: Remove the screws. Lift up and towards you. See Fig. 1.
- Side Panels: Remove the screws. Lift off.



**Fig. 1**  
**Model shown: DBW-200H**

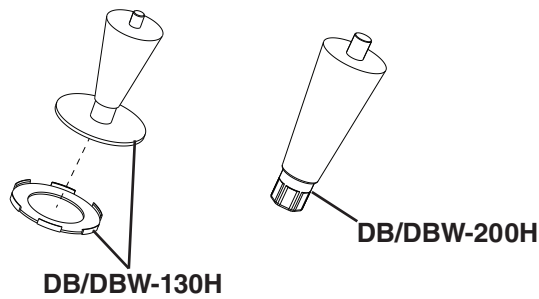
## D. Setup

### **⚠ WARNING**

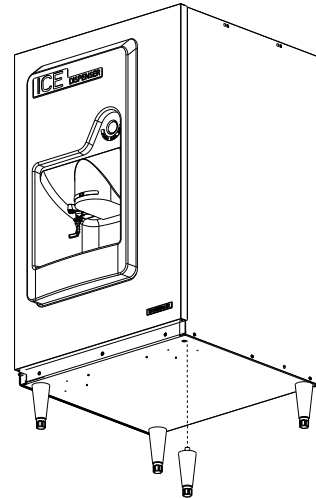
The installer must ensure the ice dispenser is compatible with the icemaker, and the ice dispenser and icemaker are properly attached and secured.

#### 1. Ice Dispenser Setup

1) Attach the 4 adjustable legs to the bottom of the appliance. See Figs. 2 and 3.



**Fig. 2**



**Fig. 3**  
Model shown: DBW-200H

2) Position the appliance in its permanent location. Clean and wipe the interior with a clean cloth.

3) Adjust the legs to level the appliance in both the left-to-right and front-to-rear directions.

## 2. Icemaker Installation on Top of Ice Dispenser

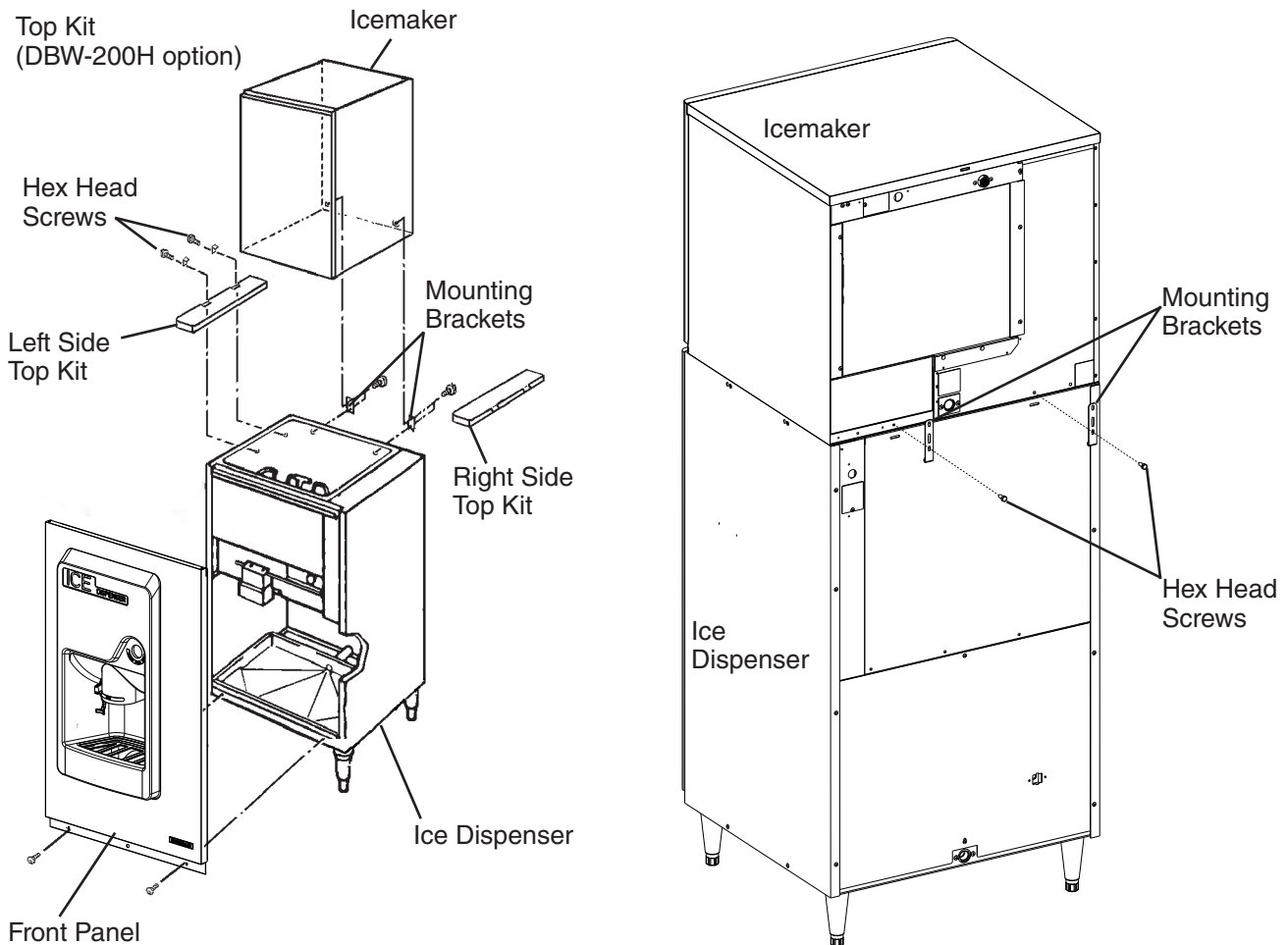
- 4) If required, install an adapter kit or top kit. Contact your local Hoshizaki distributor for recommendations. **NOTICE! Use care to avoid damage to ice dispenser unit components when attaching kits.**
- 5) Place the icemaker on top of the ice dispenser, then secure the icemaker to the ice dispenser using the 2 universal braces and hex head bolts included with the icemaker. See Fig. 4. Confirm the setup is level.

The recommended icemakers are listed below:

| Model Number        | Width    | Recommended Hoshizaki Icemaker                       |
|---------------------|----------|--|
| DB-130H<br>DBW-130H | 22" Wide | 22" Hoshizaki modular crescent cuber icemaker        |
| DB-200H<br>DBW-200H | 30" Wide | 22" or 30" Hoshizaki modular crescent cuber icemaker |

For further options, contact your local Hoshizaki distributor.

- 6) Follow the setup instructions in the icemaker instruction manual to complete icemaker installation. Continue to "E. Electrical Connection" for ice dispenser installation.



**Fig. 4**

Models shown: DBW-200H with KMD-705MAJ Icemaker

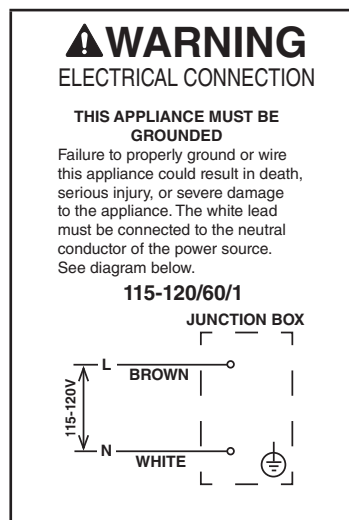
## E. Electrical Connection

### **⚠ WARNING**

- Electrical connection must be hard-wired and must meet national, state, and local electrical code requirements. Failure to meet these code requirements could result in death, electric shock, serious injury, fire, or damage.
- The appliance requires an independent power supply of proper capacity. See the nameplate for electrical specifications. Failure to use an independent power supply of proper capacity can result in a tripped breaker, blown fuse, damage to existing wiring, or component failure. This could lead to heat generation or fire.
- **THE APPLIANCE MUST BE GROUNDED.** Failure to properly ground the ice dispenser could result in death or serious injury.
- Electrical connection must be made in accordance with the instructions on the "WARNING" tag, provided with the pig tail leads in the junction box of the ice dispenser. See Fig. 5.

- Usually an electrical permit and services of a licensed electrician are required.
- The maximum allowable voltage variation is  $\pm 6\%$  of the nameplate rating.
- The white lead must be connected to the neutral conductor of the power source.
- The opening for the power supply connection is 7/8" DIA to fit a 1/2" trade size conduit.

### **DB-130H, DBW-130H DB-200H, DBW-200H**



**Fig. 5**

## F. Water Supply and Drain Connections

### See Fig. 6

Inlet water supply instructions apply to the DBW models only.

#### **WARNING**

- Water supply and drain connections must be installed in accordance with applicable national, state, and local regulations.
- Connect to potable water supply only. Do not connect to a hot-water supply.

#### **NOTICE**

- Normal operating water temperature must be within 45°F to 90°F (7°C to 32°C). Operation of the appliance, for extended periods, outside of this normal temperature range may affect appliance performance.
- Water supply pressure must be a minimum of 10 PSIG (68.9 kPaG) and a maximum of 113 PSIG (779.1 kPaG). If the pressure exceeds 113 PSIG (779.1 kPaG), the use of a pressure reducing valve is required.
- External filters, strainers, or softeners may be required depending on water quality. Contact your local Hoshizaki Certified Service Representative or local Hoshizaki distributor for recommendations.
- In areas where water damage is a concern, install in a contained area with a floor drain.
- Water line installation to the appliance is not warranted by Hoshizaki.
- Be sure there is sufficient extra water supply line and drain line for the appliance to be pulled out for service.
- Water-hammer issues must be resolved by a qualified plumber before installing the appliance. Water hammer can cause appliance damage that may lead to water leakage or flooding
- A minimum of 3/4" nominal ID hard pipe or equivalent is required for the drain line. Installing a smaller diameter drain line will reduce water flow and may lead to water leakage or flooding.

- A plumbing permit and services of a licensed plumber may be required in some areas.
- The ice dispenser drain line, icemaker drain line, and water-cooled condenser drain line (if applicable) must be run separately.
- Drain lines must have 1/4" fall per foot (2 cm per 1 m) on horizontal runs to provide a proper drain flow. A vented tee connection is also required for proper flow.
- Drain lines should not be piped directly to the sewer system. An air gap of a minimum of 2 vertical inches (5 cm) must be between the end of the drain pipes from the ice dispenser, icemaker, and water-cooled condenser (if applicable) and the floor drain.

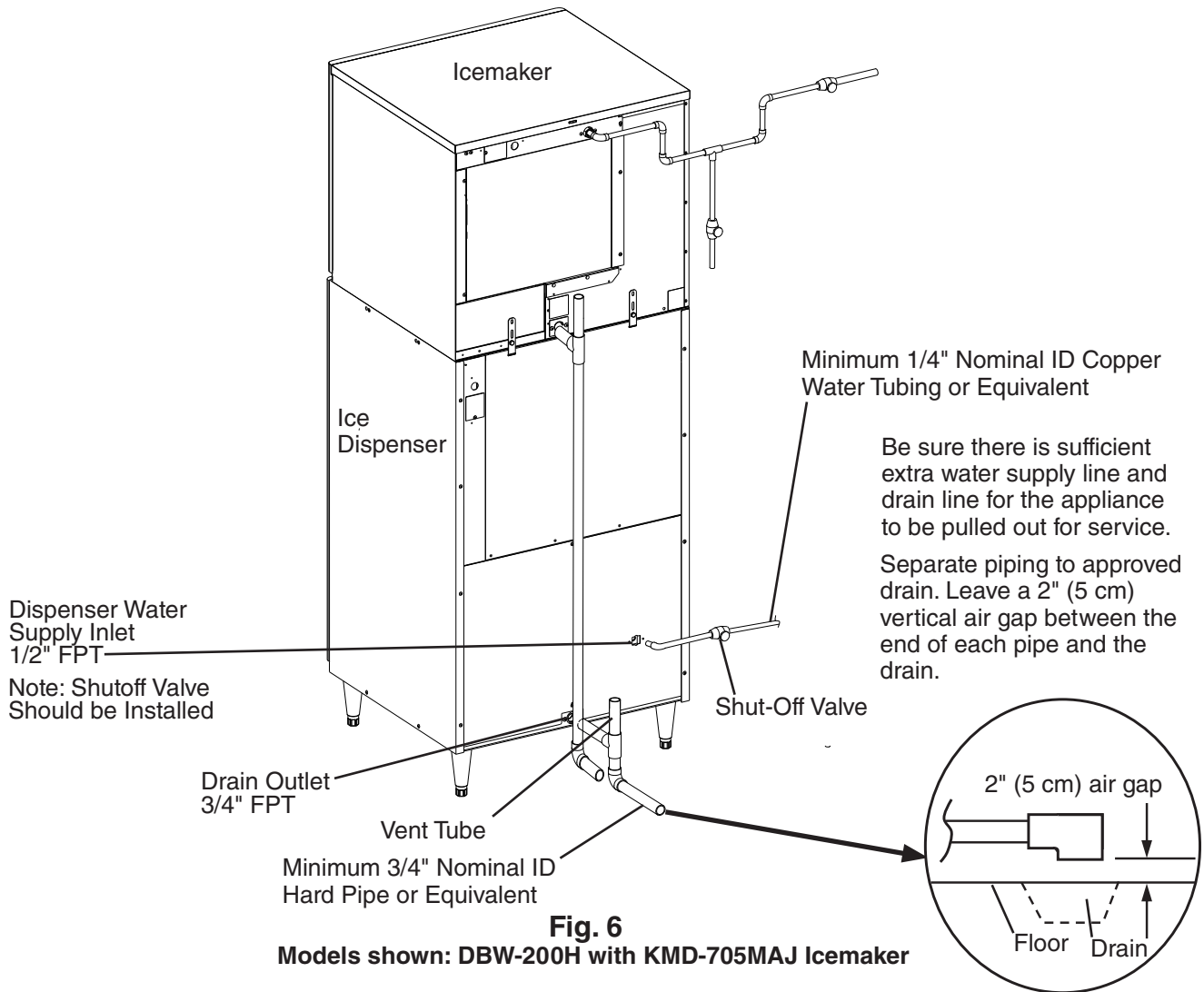
## 1. All Models: Drain Line Connection

| Ice Dispenser Drain Outlet    | Minimum Ice Dispenser Drain Line Size   |
|-------------------------------|---|
| 3/4" Female Pipe Thread (FPT) | 3/4" Nominal ID Hard Pipe or Equivalent |

## 2. DBW Models: Water Dispense Valve Connection

| Water Dispense Supply Inlet   | Minimum Water Dispense Supply Line Size           |
|-------------------------------|---|
| 1/2" Female Pipe Thread (FPT) | 1/4" Nominal ID Copper Water Tubing or Equivalent |

- A water supply line shut-off valve must be installed.



### 3. DBW Models: Water Dispense Valve Water Pressure Adjustment

After water supply installation, check the water dispense valve for proper operation and correct water flow pressure. Water pressure coming from the water dispense valve may be adjusted if necessary. If necessary, follow the steps below to adjust the water dispense valve water pressure. **NOTICE! Setting the water dispense valve pressure too high may cause water splashing.**

- 1) Remove the front panel.
- 2) Locate the water dispense valve water pressure adjustment screw on the top of the water dispense valve. See Fig. 7.
- 3) Turn the water pressure adjustment screw clockwise for higher water pressure or counter clockwise for lower water pressure.
- 4) Once the desired pressure is set, replace the front panel in its correct position.

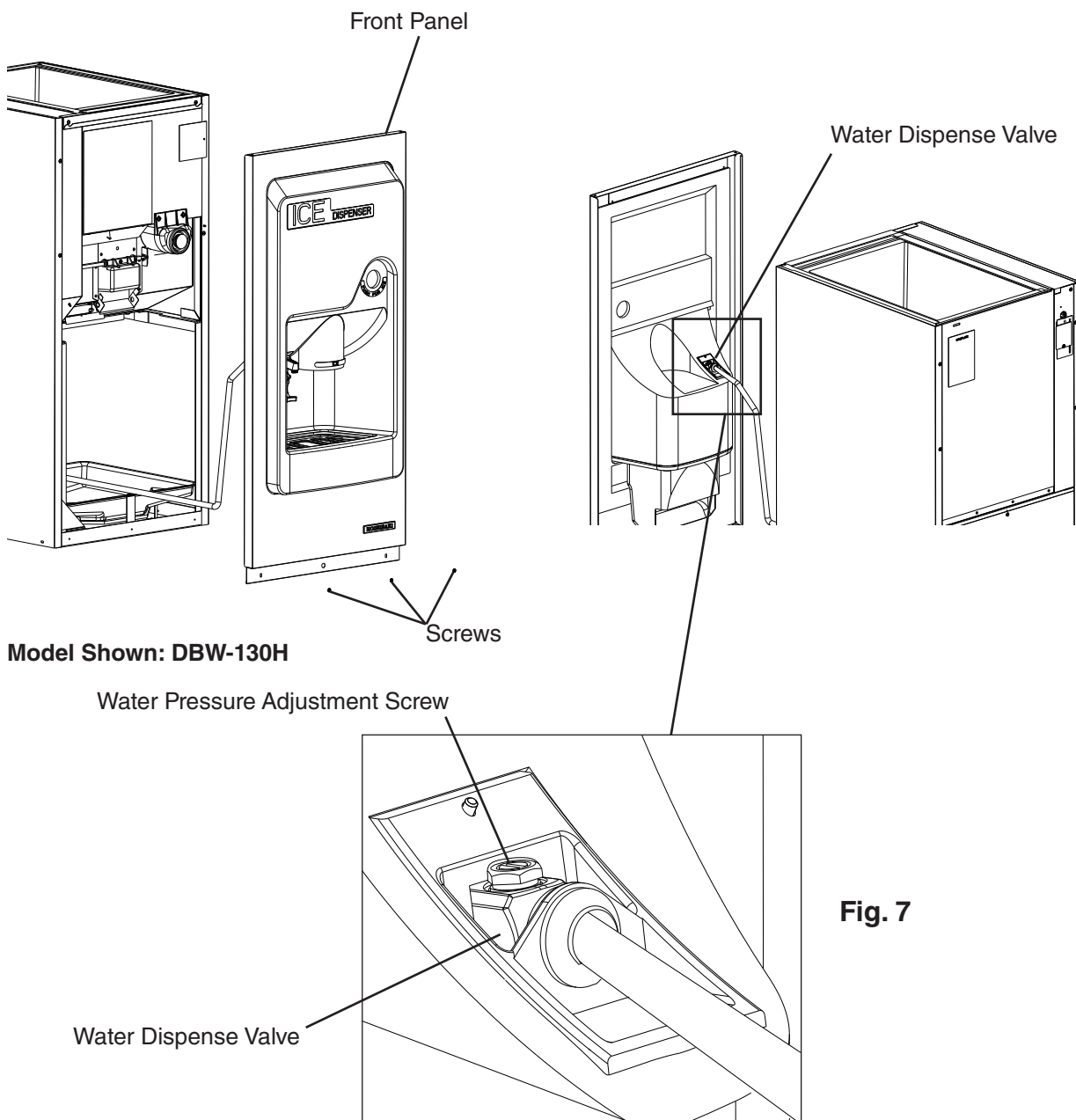


Fig. 7

## G. Final Checklist

|                  |
|------------------|
| <b>⚠ WARNING</b> |
|------------------|

|  |
|--|
| <b>CHOKING HAZARD:</b> Ensure that all components, fasteners, and thumbscrews are securely in place after installation. Verify that nothing has fallen into the ice dispenser bin. |
|--|

- 1) Is the appliance level?
- 2) Is the appliance in a site where the ambient temperature is within 45°F to 100°F (7°C to 38°C) and the water temperature within 45°F to 90°F (7°C to 32°C) all year around?
- 3) Is there at least 6" (15 cm) clearance at rear and sides of the appliance?
- 4) Have the shipping carton, tape, and packing material been removed from the appliance?
- 5) Has the protective plastic film been removed from the panels?
- 6) Have all electrical and water connections been made? Do electrical and water connections meet applicable national, state, and local code and regulation requirements?
- 7) Has the power supply voltage been checked or tested against the nameplate rating? Has a proper ground been installed to the appliance?
- 8) Are the water supply and drain lines sized as specified? Is the water supply line shut-off valve installed? Has the water supply pressure been checked to ensure a minimum of 10 PSIG (68.9 kPaG) and a maximum of 113 PSIG (779.1 kPaG)?
- 9) Make sure there are no water leaks.
- 10) Has the water dispense valve pressure been checked and adjusted if necessary?
- 11) Is the drain line sized as specified?
- 12) Has the appliance been cleaned and wiped with a clean cloth?
- 13) Are all components, fasteners, and thumbscrews securely in place?
- 14) Has the end user been given the instruction manual, and instructed on how to operate the appliance and the importance of the recommended periodic maintenance?
- 15) Has the end user been given the contact information of an authorized service agent?
- 16) Has the warranty registration been completed and submitted to the factory?

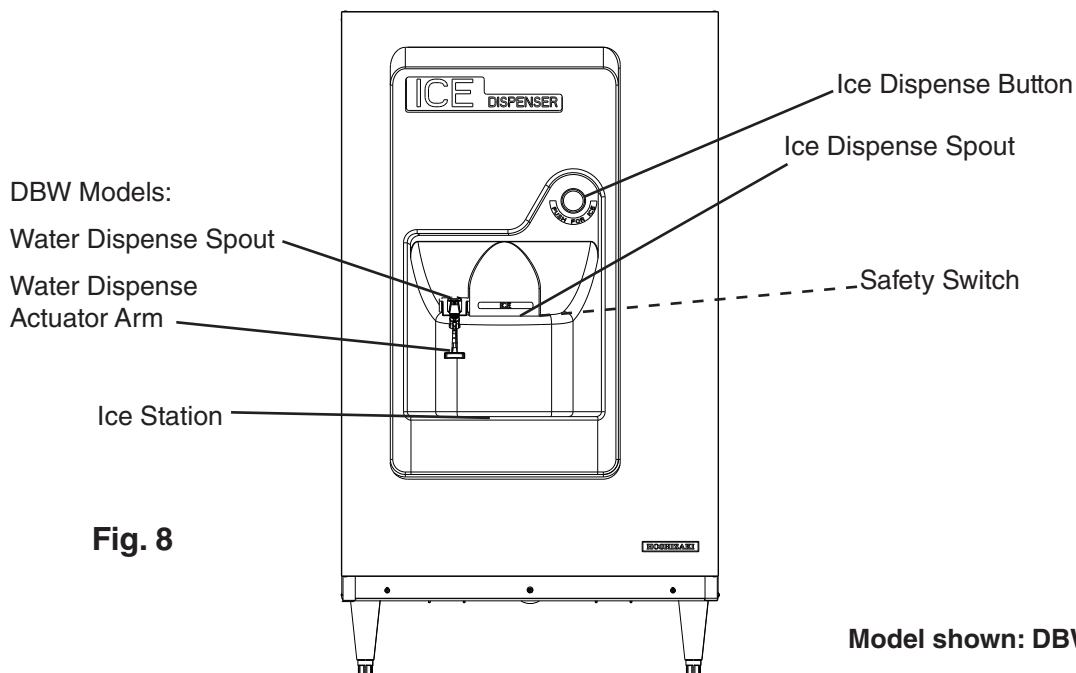
### III. Operating Instructions

#### A. Startup

#### **⚠ WARNING**

- All parts are factory-adjusted. Improper adjustments will adversely affect safety, performance, component life, and warranty coverage.
- Be sure to follow all Important Safety Information located at the beginning of this manual.
- Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage and may result in costly water damage.

- 1) After installing the appliance per the instructions provided, see the startup instructions in the icemaker instruction manual. Allow at least three batches of ice production to fill the ice dispenser bin.
- 2) Place a container under the ice dispenser spout, then press the ice dispense button. See Fig. 8. Confirm that ice is dispensing properly.
- 3) Test the safety switch as follows: While pressing and holding the ice dispense button, pull the spout towards you. Confirm that the ice dispenser stops.
- 4) DBW Models:
  - a) Open the water supply shutoff valve. Place a container under the water dispense spout and push in the water dispense actuator arm.
  - b) Confirm that water dispenses properly from water dispense valve and there are no water leaks.
  - c) DBW Models: Water flow from water dispenser may be adjusted by turning the screw at the top of the water valve. See "II.F.3. DBW Models: Water Dispense Valve Water Pressure Adjustment."



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## IV. Maintenance

The appliance must be maintained in accordance with the instruction manual and labels provided. Consult with your local Hoshizaki Certified Service Representative about maintenance service. To obtain the name and phone number of your local Hoshizaki Certified Service Representative, visit [www.hoshizakiamerica.com](http://www.hoshizakiamerica.com).

### **WARNING**

- Only qualified service technicians should service the appliance.
- Failure to install, operate, and maintain the appliance in accordance with this manual will adversely affect safety, performance, component life, and warranty coverage.
- **Before Servicing:** Move the icemaker power switch to the "OFF" position. Turn off the icemaker and ice dispenser power supplies. Lockout/Tagout to prevent the power supply from being turned back on inadvertently.
- **CHOKING HAZARD:** Ensure that all components, fasteners, and thumbscrews are securely in place after any maintenance is done to the appliance. Make sure that none have fallen into the ice dispenser.

### **NOTICE!**

- The ice dispenser must be cleaned and sanitized at least once a year. See "IV.B. Cleaning and Sanitizing Instructions" below. More frequent cleaning, however, may be required in some existing water conditions.
- To prevent injury to individuals and damage to the appliance, do not use ammonia type cleaners.
- Carefully follow any instructions provided with the bottles of cleaning and sanitizing solution.
- Always wear liquid-proof gloves and goggles to prevent the cleaning and sanitizing solutions from coming into contact with skin or eyes.

## A. Maintenance Schedule

The maintenance schedule below is a guideline. More frequent maintenance may be required depending on water quality, the appliance's environment, and local sanitation regulations.

| Maintenance Schedule |  |   |
|----------------------|--|---|
| Frequency            | Area                                     | Task  |
| Monthly              | External Water Filters (if applicable)   | Check for proper pressure and change if necessary.  |
|                      | Ice Dispenser Exterior                   | Wipe down with a clean, soft cloth. Use a damp cloth containing a neutral cleaner to wipe off oil or dirt build up. Clean any chlorine staining (rust colored spots) using a non-abrasive cleanser. |
| Every 6 Months       | Drain Pan                                | Wipe down with a clean cloth and warm water. Slowly pour one cup of sanitizing solution into the drain pan. Be careful not to overflow the pan. Repeat with a cup of clean water to rinse.          |
|                      | Ice Dispenser Storage Bin and Drain Line | Check to make sure it is clear.   |
| Yearly               | Ice Dispenser Storage Bin                | Clean and sanitize at least once a year. More frequent cleaning and sanitizing may be required in some water conditions.  |
|                      | Ice Dispenser Water Valve                | Close the water dispense valve water supply line shut-off valve and drain the water hose. Clean the inlet water valve screen.   |
|                      | Water Hoses                              | Inspect the water hoses and clean/replace if necessary.   |
|                      | Icemaker (on top of dispenser)           | Inspect for oil spots, loose components, fasteners, and wires.  |
|                      | Mechanism Assembly                       | Inspect and oil the chain (2 or 3 drops) annually. Adjust as necessary for 3/8" (10 mm) to 1/2" (13 mm) free play.  |

## B. Cleaning and Sanitizing Instructions

The ice dispenser must be cleaned and sanitized at least once a year. More frequent cleaning and sanitizing may be required in some water conditions. For icemaker cleaning and sanitizing instructions, see the icemaker instruction manual or the maintenance label on the icemaker.

### WARNING

- To prevent injury to individuals and damage to the ice dispenser, do not use ammonia type cleaners.
- Carefully follow any instructions provided with the bottles of cleaning and sanitizing solution.
- Always wear liquid-proof gloves and goggles to prevent the cleaning and sanitizing solutions from coming into contact with skin or eyes.
- Do not leave the ice dispenser unattended when panels are off.

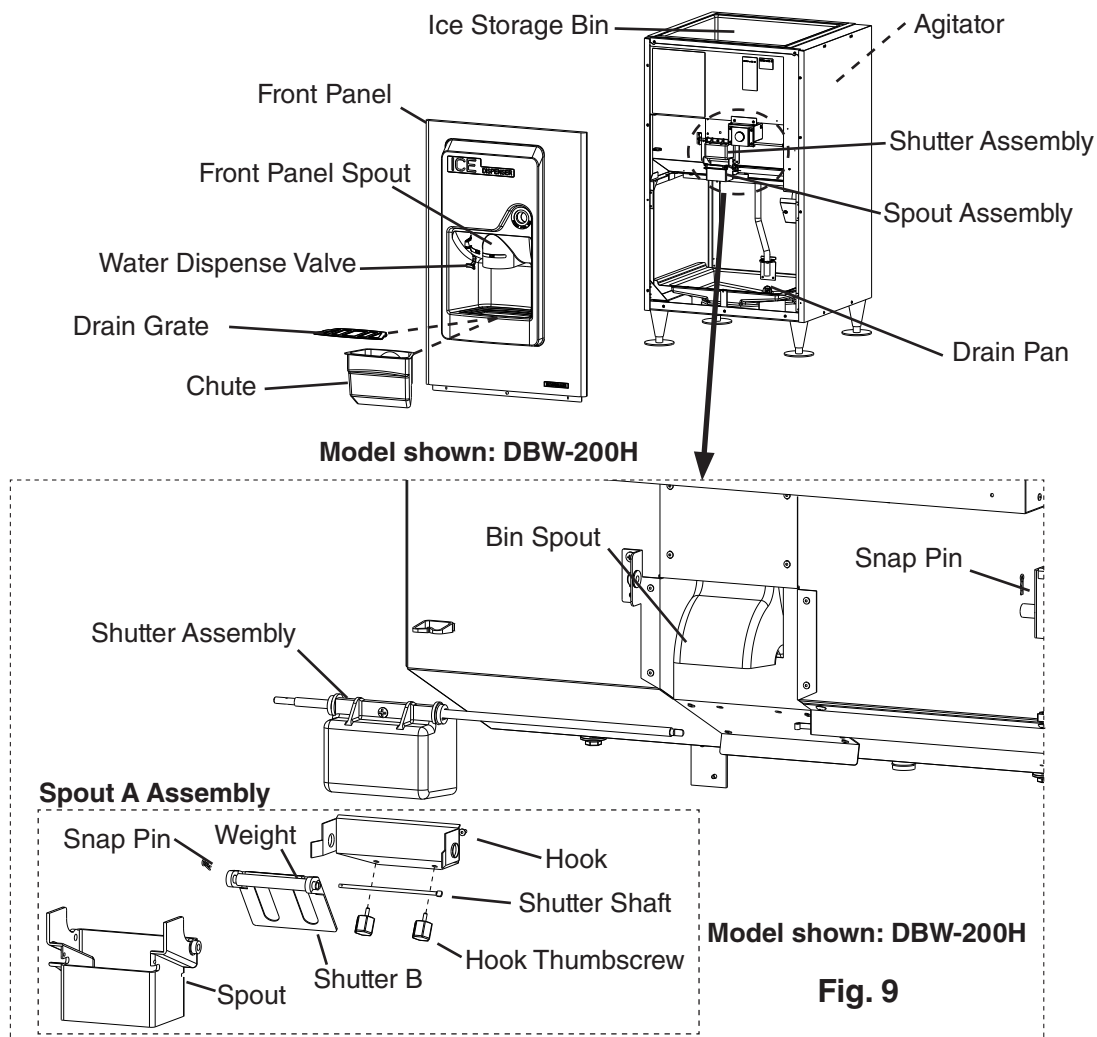
### 1. Cleaning Procedure

- 1) Remove the icemaker front panel, then move the icemaker control switch to the "OFF" position and turn off the icemaker power supply before servicing. Lockout/Tagout to prevent the power supply from being turned back on inadvertently.
- 2) Dispense all the ice from the ice dispenser bin. Turn off the ice dispenser power supply before servicing. Lockout/Tagout to prevent the power supply from being turned back on inadvertently.
- 3) Clean and sanitize the icemaker. Reference the "Cleaning and Sanitizing" procedure in the icemaker instruction manual or the maintenance label on the icemaker. When finished, leave the power supply to the icemaker off until completing the ice dispenser cleaning and sanitizing procedures.
- 4) Remove or reposition the icemaker to access the inside of the ice dispenser bin. Be sure that the icemaker is secured and cannot fall.
- 5) DB models: Remove the ice dispenser front panel and set aside.  
DBW models: Turn off the water dispense valve water supply, then remove the front panel. **NOTICE! Do not damage the water valve or water supply hose.**
- 6) Dilute 5 oz. (150 ml) of Hoshizaki "Scale Away" with 1.0 gal. (3.8 l) of warm water. This is a minimum amount. Make more solution if necessary. **IMPORTANT! For safety and maximum effectiveness, use the solution immediately after dilution.**
- 7) Lift and remove the drain gate. Next, remove and clean the chute. See Fig. 9.
- 8) Using a nylon scouring pad, brushes, and the cleaning solution made in step 6, scrub the agitator, bin spout, inside of the ice dispenser bin, front panel spout, drain grate, water dispense valve, and chute. Rinse all parts thoroughly with clean water.
- 9) Remove the shutter assembly snap pin, then slide the shutter assembly to the right on DB/DBW-130H or to the left on DB/DBW-200H, and remove.
- 10) Pull out on the sides of the hook and remove the spout A assembly.
- 11) Remove the snap pin from shutter B, then remove the shutter shaft, shutter B, and weight from spout A.

- 12) Scrub the components removed in steps 9, 10, and 11 with cleaning solution. In severe conditions, immerse the components in cleaning solution for 15 min. before scrubbing.
- 13) Rinse all parts thoroughly with clean water.
- 14) Wipe out the drain pan with cleaning solution. Continue to step 16.

## 2. Sanitizing Procedure

- 15) Dilute 0.34 fl. oz. (10.10 ml or .68 tbs) of a 7.5% sodium hypochlorite solution (chlorine bleach) with 1.0 gal. (3.8 l) of warm water. This is a minimum amount. Make more solution if necessary. **IMPORTANT! For safety and maximum effectiveness, use the solution immediately after dilution.**
- 16) Wipe the agitator, bin spout, inside of the bin, front panel spout, drain grate, water dispense valve, and chute with sanitizing solution.
- 17) Rinse the parts thoroughly with clean water.
- 18) Wipe the components removed in steps 9, 10, and 11 of "IV.B.1 Cleaning Procedure." with sanitizing solution made in step 15. In severe conditions, immerse the components in sanitizing solution for 15 min. before wiping.



- 19) Wipe out the drain pan with sanitizing solution.
- 20) Rinse all parts thoroughly with clean water.
- 21) Replace all ice dispenser components and the ice dispenser front panel in their correct positions. **NOTICE! On DBW models, do not damage the water valve or water supply hose.**
- 22) Reposition and secure the icemaker.
- 23) Move the icemaker control switch to the "ICE" position.
- 24) Turn the power supply on to the ice dispenser/icemaker, and verify proper operation.
- 25) Check that there are no water leaks and confirm proper operation.
- 26) Replace and secure all panels in their correct positions.

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## V. Preparing the Appliance for Periods of Non-Use

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| <b>⚠ WARNING</b> |
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| Only qualified service technicians should service this appliance. |
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| <b>NOTICE</b> |
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| <ul style="list-style-type: none"><li>• During extended periods of non-use, extended absences, or in sub-freezing temperatures, follow the instructions below to reduce the risk of costly water damage.</li><li>• Do not store in sub-freezing temperatures.</li></ul> |
|---|

- 1) Close the icemaker and ice dispenser's water supply line shut-off valves.
- 2) Remove the icemaker front panel, then move the control switch to the "OFF" position. Turn the icemaker power supply off. See the icemaker's instruction manual "Preparing the Appliance for Periods of Non-Use."
- 3) Dispense all of the ice from the ice dispenser bin, then turn off the ice dispenser power supply.
- 4) Remove the ice dispenser's front panel.
- 5) Reposition the icemaker to access the inside of the ice dispenser bin. Be sure that the icemaker is secured and cannot fall.
- 6) Dry the storage bin using a clean cloth.
- 7) Reposition and secure the icemaker in its correct position.
- 8) Disconnect the ice dispenser's water hose from the water valve and drain all water from the water hose.
- 9) Reconnect and secure the ice dispenser's water hose.
- 10) Wipe out the drain pan.
- 11) Replace and secure the ice dispenser's front panel in its correct position.

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## **VI. Disposal**

This appliance must be disposed of in accordance with applicable national, state, and local codes and regulations.

**HOSHIZAKI AMERICA, INC.**

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